

SHAKESPEARE & COMPANY

**SHAKESPEARE & COMPANY
NEW HORIZONS VIRTUAL GALA
SATURDAY, DECEMBER 5 at 7:30 PM**

FREQUENTLY ASKED QUESTIONS

WHAT IS NEW HORIZONS?

New Horizons is a virtual, online performance featuring Shakespeare & Company actors (and special guests) in an exciting evening full of humor and heart, rallying around what is essential—connection, curiosity, and humanity. The performances will entertain, enlighten, and inspire as we envision the future and rejoice in all that Shakespeare & Company means to each of us.

WHEN IS IT?

Saturday, December 5th at 7:30 PM (Eastern)

HOW LONG IS IT?

Approximately 1 hour.

IS IT FREE?

Yes, the broadcast is free to watch, but donations are encouraged and appreciated. All proceeds will support Shakespeare & Company's Performance, Training, and Education programs.

DO I NEED TO REGISTER?

Yes, RSVPs are required. Go to shakespeare.org to register.

HOW DO I WATCH THE EVENT?

Everyone who RSVPs and/or donates will be emailed the link to watch. The link will be sent out on Wednesday, December 2nd, with a reminder email sent on Saturday, December 5th.

In the Berkshires, the event will also be broadcast on public access cable station CTSB, channel 1301.

IS A LOGIN OR PASSWORD REQUIRED?

No. All you need is the link, as described above.

I DONATED BY MAIL. DO I NEED TO REGISTER?

No. All donors, whether done online or by mail, will automatically be registered and will receive the link to watch via email.

WHICH DEVICE SHOULD I USE TO WATCH THE EVENT?

We recommend watching on a computer. Make certain you have a reliable internet connection. Turn on full-screen viewing by clicking on the full-screen icon in the lower right hand corner of the video player.



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WHAT SHOULD I DO IF I CANNOT HEAR THE VIDEO?

Make sure that both the volume level on your computer/device and the volume setting in the video player itself are turned up

WILL THIS VIDEO HAVE CAPTIONING?

Yes, closed captions are available. Click on the CC button at the bottom right corner of the video to view the captions.

WHAT IF I HAVE TECHNICAL PROBLEMS?

Someone will be available by phone from 7-9 PM EST the evening of December 5th. Please call 413-637-3353.

HOW CAN I DONATE DURING THE EVENT?

To donate online, go to www.shakespeare.org and click on the red Support Us button in the top right hand corner of the page.

To donate by text on your cell phone, text **berkshake** to **243725** and follow the secure link to make your donation.

Or send a check, made payable to Shakespeare & Company, to

Shakespeare & Company
Office of Development
70 Kemble Street
Lenox, MA 01240

CAN I WATCH AFTER DECEMBER 5TH?

After *New Horizons* premieres on December 5th at 7:30 PM EST, it will be available to watch until 7:30 PM EST Wednesday, December 9th, 2020.

